



S O C I A L D I V E R S I T Y I N T H E W O R K P L A C E

K E N I A G A R N I C A - A V I L A



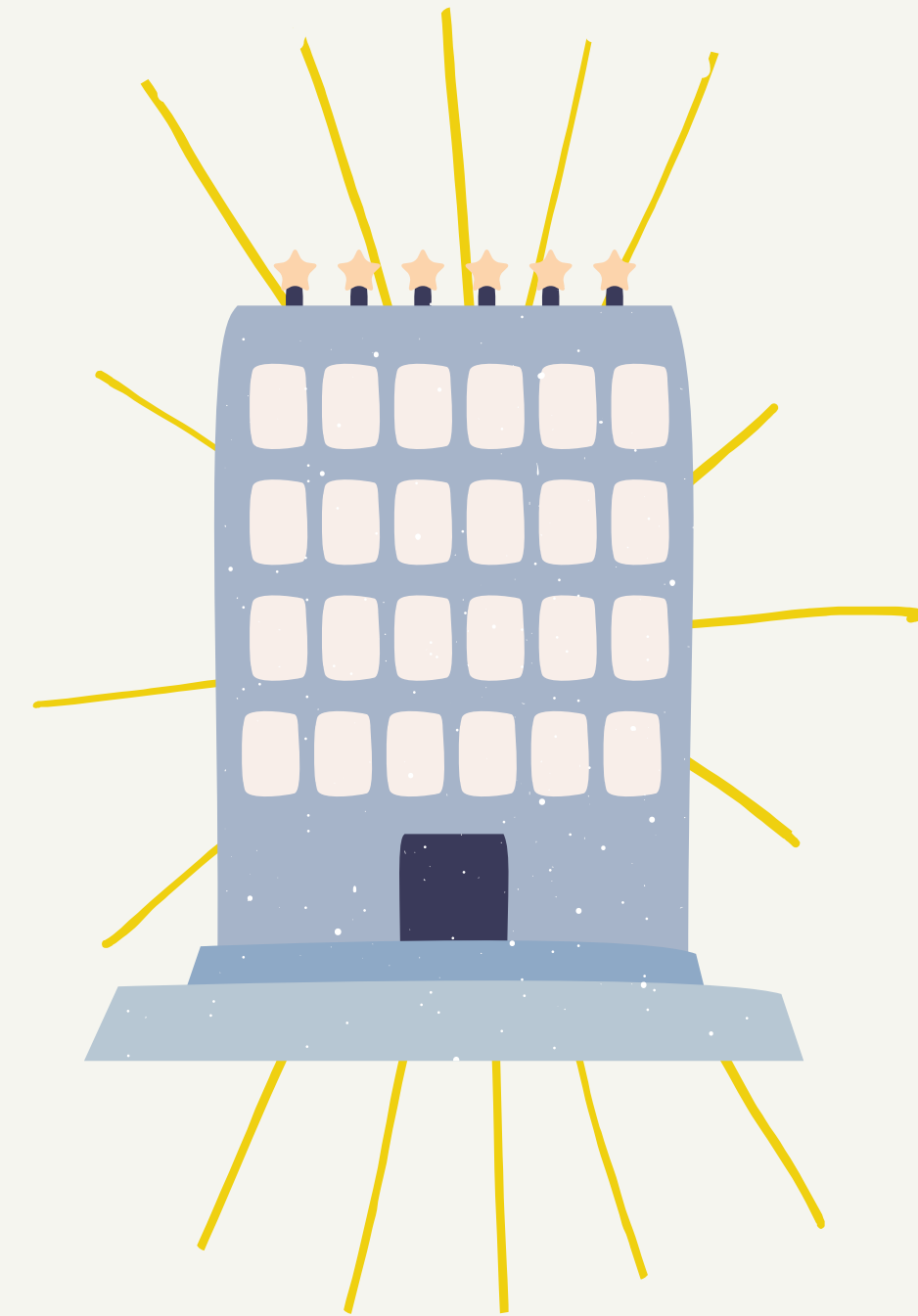
WHAT IS SOCIAL DIVERSITY?

A BRIEF INTRODUCTION

- ▶ Understanding, accepting and valuing differences among people
- ▶ Empowering those from underrepresented backgrounds
- ▶ Inclusive and equitable community

WHY IS IT IMPORTANT IN THE WORKPLACE?

- ▶ Diverse perspectives
- ▶ Business development
- ▶ Inclusivity



DIVERSE PERSPECTIVE

- ▶ Offers different and new knowledge, resources and experiences.
- ▶ Increases creativity and innovation in the workplace.
 - Diverse teams are 35% more likely to perform better
- ▶ Enhances problem-solving.
 - Diverse teams are 87% better at decision-making



Sources: Built In, Review of IBE Research

BUSINESS DEVELOPMENT

Diversity in the workplace can increase:



- ▶ Business image
- ▶ Marketing opportunities
 - 45% more likely to report market share growth
 - 70% more likely to report that the firm captured a new market
- ▶ Recruitment and employee retention
 - Nearly half of Millennials consider the D&I of a workplace an important criterion in their job search
 - 69% of Millennials employed at a diverse organizations claimed they would stay beyond five years

Sources: Harvard Business Review, PR Newswire, WayUp,

INCLUSIVITY



- ▶ Enhances employee confidence.
- ▶ Employees are more likely to be actively engaged in their work.
- ▶ More than half of US Millennials actively consider company values when making a purchase.

Sources: Built In, Forbes, Review of IBE Research

HOW DO WE IMPLEMENT DE&I IN THE WORKPLACE?



- ▶ Understand history of bias and discrimination (generally and, more specifically, in this industry)
- ▶ Accountability: Internally and Externally
 - What is the company doing to be a more diverse, equitable and inclusive brand and environment?
 - Give people from underrepresented communities an opportunity to respond and buy-in on these efforts
- ▶ Develop and implement DE&I initiatives, address policies that conflict with the initiatives and offer space for employee resource groups (ERGs)

Sources: Harvard Business Review, SHRM

THANK YOU



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